

Maximize Your OpenAir ROI With Top Step's OnDemand Advantage

Elevate Every Aspect of Your OpenAir PSA Performance

Imagine your OpenAir PSA system not just meeting expectations but exceeding them. That's the power of Top Step's OnDemand Advantage. This managed service is an extension of your team acting as your OpenAir Admin to optimize every aspect of your OpenAir investment, delivering unmatched efficiency, accuracy, and strategic value.

Why Choose Top Step OnDemand Advantage?

Expertise On-Tap — Gain instant access to our team of OpenAir specialists, ready to support, enhance, and optimize your system.

Proactive Maintenance — Stay ahead of issues with regular health checks and system audits, ensuring peak performance year-round.

Customized Solutions — From scripting to data migration, we tailor our services to fit your unique business needs.

Time and Cost Efficiency — Reduce downtime and costly errors with our rapid response times and preventative measures.

Stay Current — Keep your system up-to-date with the latest features and best practices in OpenAir PSA.

OnDemand
Advantage

Benefits of OnDemand Advantage

- Save time and frustration allowing your OpenAir Administrators to be more responsive
- Get a virtual OpenAir expert who understands your business
- Receive proactive system audits
- Experience improved usage of your OpenAir system

Choose Your Advantage Level

Silver — Essential Support: Perfect for businesses looking for reliable, on-demand expertise to maintain and enhance their OpenAir system.

Gold — Enhanced Optimization: Ideal for growing companies seeking more hands-on support and proactive system improvements.

Platinum — Strategic Partnership: The ultimate package for businesses that view their OpenAir system as a critical asset, requiring constant optimization and strategic guidance.

Feature	Silver	Gold	Platinum
Full OpenAir Support & Consultation	✓	✓	✓
Data Migration & New Feature Implementation	✓	✓	✓
Proactive System Maintenance	Basic	Enhanced	Premium
Dedicated Consulting Lead			✓
Weekly Strategy Call			✓

Don't Just Maintain — Drive Your Business Forward!

Your OpenAir system is more than just a tool – it's a catalyst for growth and efficiency. With Top Step OnDemand Advantage, you're not just maintaining the status quo; you're constantly evolving and improving your operations.

Contact us today!

About TOP STEP

Top Step is a leader in optimizing business efficiency for Professional Services operations, dedicated to helping clients achieve their profitability goals while focusing on business growth. With extensive expertise in professional services business operations, professional services automation (PSA), and project management, Top Step has proudly served over 400 global organizations. Its commitment to excellence has earned recognition as "Best of the Best" by SPI Research and Oracle NetSuite for Exceptional OpenAir Product Expertise. Visit www.topstepllc.com to explore how Top Step can elevate your operational excellence.

