

A background image showing a busy office environment. In the foreground, a man in a dark suit and a woman in a grey blazer are sitting at a table, looking at a laptop. Other people are blurred in the background, suggesting a collaborative workspace.

Connect Slack to OpenAir

Communication tools like Slack have become critical tools for employees to communicate with each other efficiently. Integrating OpenAir with Slack allows for customized alerts to be sent seamlessly. Proactively sending notifications of key events from OpenAir to Slack ensures your organization is informed and able to take action as needed. This integration will greatly reduce any dropped handoffs or lost key information by keeping everyone informed.

What Data Is Exchanged?

Some of the customized notifications Top Step has worked on include:

- Approval alerts
- Project stage moves
- Project status changes
- Key date changes
- Budget changes
- Planned/Budget hours updates
- New project creations

Almost any event that occurs in OpenAir can be tracked and notified via Slack, however.

Common Questions

Can this integration push to public as well as private channels?

Yes

Can this integration create new channels?

Yes

Is there a list of all of the functions that this integration can perform?

Yes — if the Slack API can do it, it can be done via this integration also. A list of the Slack API functions can be found on their website.

Benefits of OpenAir Integration Services

- Dedicated team experienced in OpenAir and integration best practices
- Leverage the strength of each systems intended purpose
- Improve speed at which information is available
- Increase communication accuracy across your business units



Our Approach

We follow a simple and straightforward approach that delivers a superior solution.

1

Business Model Alignment and Design

- Use of workshops to identify system ownership by department.
- Review of data ownership by system.
- Determine data workflows, frequency, and integration technology/software.

2

Integration Build Out and Validation

- Gather field specifics from each system for mapping and transformation needs.
- Configure and connect integration technology to end systems.
- Establish use case and testing scenarios to confirm performance, design, error handling, and more.

3

Deploy and Monitor

- Support migration to a production environment with live data.
- Assist with data alignment needs and system outage coordination.
- Establish monitoring activities to ensure continued success.

Integration Tools We Use

We primarily utilize NetSuite OpenAir's native APIs to connect OpenAir to other systems. We also have deep experience with Dell Boomi AtomSphere® and NetSuite OpenAirCONNECT with additional leading integration products continually being evaluated and added to our tool set. Our integration experience combined with our expertise in NetSuite OpenAir allows us to help you quickly and smoothly design and implement the data integration exchanges for your specific PS business model.

About TOP STEP

Top Step improves business efficiency and productivity for Professional Services business operations. We help you achieve your profitability goals allowing you to focus on building your business. Our experts have extensive experience in professional services business operations, project management, and professional services automation with both local and global Professional Services organizations. We are proud to be awarded "Best of the Best" by SPI Research and have been ranked as one of the fastest growing companies by Consulting Magazine and Inc. 5000.

