Reduce Time, Cost, And Stay Current With NetSuite OpenAir Release Management

Take advantage of NetSuite OpenAir new features faster and more affordably.

New features and updates are a part of maturing and improving any software product. Software systems are developed based on the entire user population — not specific to your particular business needs.

- Do you have the time and manpower to understand each feature?
- Do you know how you would benefit from using the feature?
- Do you know the best way to implement the feature?

What if you could receive a customized analysis of the new features and how they should be implemented specifically for your business?

As an expert and user of NetSuite OpenAir, we review each release and test each new feature to fully understand the value and how it can best be utilized. We heavily invest in being the experts in NetSuite OpenAir.

The Top Step Release Management service will help you gain a greater return in your PSA investment all for the cost of one day of consulting for a full year of education and advisement on new features.

Fast Track Your Way To Realizing the Value Of New OpenAir Features

- Save days in research and learning how to best utilize and use new features

- Implement only the features which will benefit your business

- Continue to realize the benefits of your investment in NetSuite OpenAir

Our Process and What to Expect

We provide you with a customized analysis of your NetSuite OpenAir system and recommendations for the features you should implement along with the benefits that can be realized specifically for your business.

OpenAir Release Testing

Our experienced team conducts extensive testing on newly released OpenAir features.

Use case scenarios are tested using realistic data and existing features to identify dependencies, limitations, and details for the new feature rollout and adoption.

OpenAir Release Recommendations

Based on the detailed release testing you will receive a Release Recommendations Report providing recommendations on whether or not the feature should be enabled or used and its potential benefit.
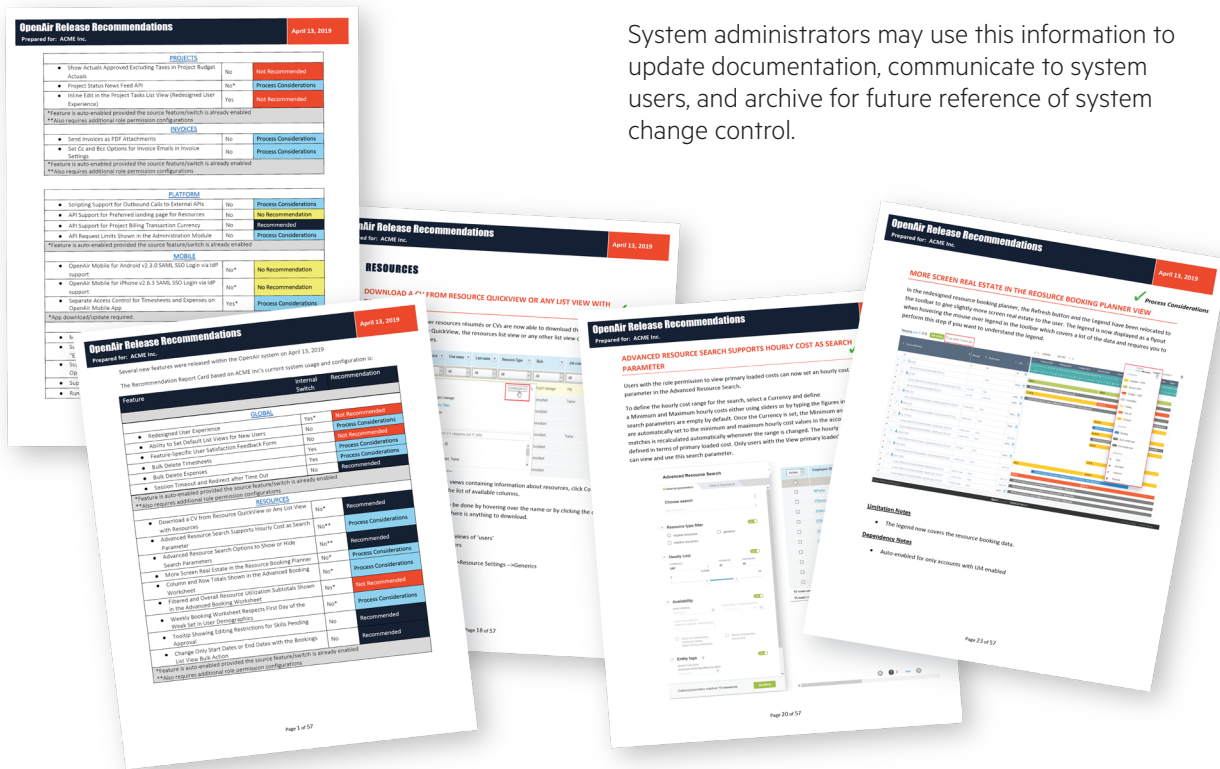
Features which will automatically appear and which require action to enable and adopt are highlighted in the document.

A Recommendations Release Report is delivered to your administrator(s) for review and consideration.

Recommendations Review Call

We coordinate a conference call with you to review and discuss the Release Recommendations Report for acceptance.

System administrators may use this information to update documentation, communicate to system users, and archive for future reference of system change control.

About TOP STEP

Top Step improves business efficiency and productivity for Professional Services business operations. We help you achieve your profitability goals allowing you to focus on building your business. Our experts have extensive experience in professional services business operations, project management, and professional services automation with both local and global Professional Services organizations. We are proud to be awarded "Best of the Best" by SPI Research and have been ranked as one of the fastest growing companies by Consulting Magazine and Inc. 5000.

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